

ROYAL ACADEMY OF DANCE

Royal Academy of Dance New Zealand Event Booking Terms & Conditions

This page outlines the standard Terms and Conditions that apply to all Royal Academy of Dance New Zealand ticketed events.

By purchasing a ticket to any Royal Academy of Dance New Zealand event, you agree to the following terms.

Tickets

- All tickets are subject to availability.
- A valid ticket (printed or electronic) must be presented for entry.
- Tickets must not be resold or transferred for commercial gain.

Seating

- Unless otherwise stated, seating is **general admission** and is available on a first-come, first-served basis.
- We recommend arriving early to allow time for check-in and seating.

Refunds

- All ticket sales are final.
- Refunds will only be considered if an event is cancelled or significantly changed by the Royal Academy of Dance New Zealand.
- Where a refund is approved, a **10% administration fee** will be deducted from the ticket price.
- Refunds will not be provided for change of mind, illness, travel delays or inability to attend.

Event Changes

The Royal Academy of Dance New Zealand reserves the right to make changes to event programmes, schedules, presenters, performers, venues or running times where necessary. Such changes do not entitle ticket holders to a refund.

Admission

- The Royal Academy of Dance New Zealand reserves the right to refuse admission or require any person to leave an event if their behaviour is considered unsafe, disruptive, offensive or likely to affect the enjoyment of others.
- Late admission may be delayed until a suitable break in the programme or performance.

Photography, Filming and Mobile Devices

Photography, video recording and audio recording during performances or presentations are not permitted unless prior approval has been granted.

Mobile phones and electronic devices must be switched to silent or turned off during performances and presentations.

Official photography and videography may take place during events. By attending, you acknowledge that you may appear in photographs or recordings used by the Royal Academy of Dance New Zealand for promotional, educational or archival purposes.

Accessibility

If you have any accessibility requirements or require assistance to attend an event, please contact the Royal Academy of Dance New Zealand prior to the event. We will do our best to accommodate your needs.

Children

Children must hold a valid ticket where applicable and remain under the supervision of a responsible adult at all times.

Health & Safety

Attendees must follow all directions provided by Royal Academy of Dance New Zealand staff and venue personnel and comply with venue health and safety requirements at all times.

Code of Conduct

We are committed to providing a welcoming, respectful and inclusive environment for all attendees, performers, presenters, volunteers and staff. Behaviour that is abusive, threatening, discriminatory or disruptive will not be tolerated and may result in removal from the event without refund.

Force Majeure

If an event is cancelled, postponed or significantly affected due to circumstances beyond the reasonable control of the Royal Academy of Dance New Zealand, including but not limited to severe weather, natural disasters, government restrictions, venue closures or other unforeseen events, ticket holders will be advised as soon as practicable. Refunds or alternative arrangements may be offered at the discretion of the Royal Academy of Dance New Zealand.

Personal Property

The Royal Academy of Dance New Zealand and event venues accept no responsibility for loss, theft or damage of personal belongings while attending events.

Contact

For any ticketing enquiries, please contact the Royal Academy of Dance New Zealand prior to the event.

Commented [AC1]:

PO Box 11718, Manners Street, Wellington 6142 New Zealand
nz.royalacademyofdance.org +64 (0)4 3828924

Patron: Her Majesty Queen Camilla
President: Dame Darcey Bussell DBE Chairman: Stephen Moss CBE Chief Executive: Tim Arthur
Royal Academy of Dance is a charity registered in New Zealand No. CC21861

